Specialist Homelessness Services Collection
e-Newsletter for homelessness agencies

2 September 2024

Validata™ is ready to receive August 2024 extracts

If your July 2024 extract has been submitted to Validata™, you can now upload and submit your August 2024 extract. Please remember to click the "Submit" button after your extract has been validated and contains zero critical errors.

Annual SHS Statistical Summary reports

The 2023-24 annual snapshot has been successfully taken. The national submission rate for the full financial year was 100%. Thank you very much everyone for your work in achieving such a great result!

Annual 2023-24 SHS Statistical Summary reports will be available to download from Validata™ in early September 2024. You can access these reports in Validata™ by logging in and selecting the 'Reports' tab. The Validata™ Manual provides information about the 'Reports' tab on pages 58-64 and can be accessed here.

Free webinar series – protect yourself from scams (new dates)

Scams are becoming increasingly sophisticated, targeting both individuals and organisations. Infoxchange have released a webinar on how to protect yourself from scams that is designed to provide you with the knowledge and tools you need to protect yourself from a wide range of fraudulent activities.

The webinar is free, but seats are limited. Each webinar is limited to a maximum of 20 participants. Learn more, see newly added dates and book here.

This webinar covers topics including:

- Understand fraud, scams and data breaches
- Spot scams
- Guard and protect yourselves from scammers
- Know your rights and responsibilities when it comes to scams

Service Seeker Directory

The Service Directory tab is found on the Home page in SHIP and is powered by Infoxchange's Service Seeker Community Directory database, the same database used for the AskIzzy app. There are over 350,000 services, nationwide, delivering health, welfare and community service support listed in this database.

Multiple Keywords can be entered into your search. For example, if you need to locate youth services that provide accommodation in a particular suburb, enter 'youth accommodation' and the name or postcode of the suburb. Search terms can also be separated with commas, for example, 'youth, accommodation'. Each result includes an extract of the service description from Service Seeker.

If you would like to add your own service to the Service Seeker database, click the **+ Add Service** button at the top right of the Search page.

SHS webinar training

Register for a webinar now by selecting the registration links in the table below. Webinar invitations will be sent **after** the 'Register by' date.

	Webinar date	Register by	What is covered?	Who should attend?
Basic Register here	**24 September 2:00 to 4:00pm AEST**	17 September	Opening a client support period, SHSC concepts and definitions	Staff new to agency, staff requiring refresher training
	15 October 2:00 to 4:00pm AEDT	8 October		
Advanced Register here	**25 September 2:00 to 4:00pm AEST**	17 September	SHIP case management functions	Staff new to agency. Managers or coordinators with basic SHIP experience
	16 October 2:00 to 4:00pm AEDT	8 October	SHIP administrative functions	Managers or coordinators with basic SHIP experience
Validata™ Webinar Register here	**26 November 2:00 to 3:00pm AEDT**	19 November	Basic functions within Validata™ including uploading and submitting extracts, viewing reports & user admin	All Validata™ users

Links to training resources and reports

SHS concepts and basic data entry e-Learning modules can be found here.

Additional e-Learning modules and resources can be found on the AIHW website.

SHS Annual Report 2022-23 can be found here.

Fact sheets and Infographics for your state or territory can be found here.